## **Pets Best Insurance**

2323 S Vista Avenue Boise, ID 83709 phone: (888) 899-0402 website: http://www.petsbest.com



| Customer Ratings |         |        |          |  |
|------------------|---------|--------|----------|--|
|                  | 60 days | 1 year | Lifetime |  |
| Rating           | 9.0     | 8.7    | 8.6      |  |
| Count            | 23      | 246    | 1561     |  |
| 2016             |         |        |          |  |

Offers plans in 50 states and DC. Founded by veterinarian Jack Stephens, founder of VPI insurance. No age restrictions on enrolling pets; offers coverage from 70% to 100% reimbursement.

| 🤌 Money           |   |  |  |
|-------------------|---|--|--|
| Monthly Cost      | \$5 - \$90 depending on plan selected.  |  |  |
| Coverage          | You choose a reimbursement level of 70%, 80%, 90% or 100% after your deductible.<br>The payout amount is based on your actual vet bill.   |  |  |
| Payout Limits     | Annual limit of \$1,000, \$5,000, \$10,000 or \$20,000 depending on plan.   |  |  |
|                   | Lifetime limit of \$100,000, \$150,000 or \$200,000.  |  |  |
| Deductible        | \$0, \$50, \$100, \$200, \$500 or \$1,000 per year.   |  |  |
| 🤌 Limits          |   |  |  |
| Age Limits        | Pet must be at least 7 weeks old to enroll.<br>No upper age limit.  |  |  |
| Waiting Period    | Coverage begins 3 days after policy for accidents, 14 days after for illness  |  |  |
| Exclusions        | Pre-existing conditions are not covered.<br>Hereditary conditions and alternative treatments have limited coverage.   |  |  |
| Misc              |   |  |  |
| Notes             | <ul> <li>-Several plans available: bestBenefit (Levels 1-3), plus Accident Only,<br/>Cancer Only and Feline Illness Only. Bestbenefit include limited coverage<br/>for accidents and illnesses, hereditary conditions, pregnancies and<br/>alternative treatments (acupuncture, chiropractic, etc.)</li> <li>-Wellness coverage available for extra fee.</li> <li>-New coverage plans (with flexible reimbursement amounts and<br/>deductibles) are currently available in about half the states. For states<br/>with the previous policy terms, coverage amount is 80%.</li> </ul> |  |  |
| Founded           | 2005  |  |  |
| Underwriter       | Independence American Insurance Company (IAIC). In states which IAIC's new policy has not yet received regulatory approval, policies are underwritten by Aetna Insurance Company of Connecticut.<br>A.M. Best Rating: A   |  |  |
| # active policies | Our estimate: 100,000 - 150,000   |  |  |